

Privacy Notice for parents and carers

Under data protection law, individuals have a right to be informed about how a data controller uses any personal data that is held about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

Following Brexit, Regulation (EU) 2016/679, General Data Protection Regulation (GDPR) is retained EU law and known as UK GDPR. The UK GDPR sits alongside an amended version of the Data Protection Act 2018 that relate to general personal data processing, powers of the Information Commissioner and sanctions and enforcement. The GDPR as it continues to apply in the EU is known as EU GDPR.

This privacy notice explains how we collect, store and use personal data about **you and your child**. Parents/carers are asked to read this notice before completing the school's student registration form.

Who we are

Gloucester Academy is part of Greenshaw Learning Trust. Greenshaw Learning Trust is the Data Controller for the purposes of the General Data Protection Regulations (GDPR) this means it is responsible for the personal data about you and your child. The postal address of the Trust is: Greenshaw Learning Trust, Grennell Road, Sutton, Surrey, SM1 3DY.

The Data Protection Officer for the Trust is Judicium Consulting Limited.

Contact: Craig Stilwell.

Telephone: 0203 326 9174

As a Data Controller the Trust is responsible for deciding how we hold and use personal information about you and your child. We are required under data protection legislation to notify you of the information contained in this privacy notice. We may update this notice at any time.

It is important that you read this notice, with any other policies mentioned within this privacy notice, so you understand how we are processing you and your child's information and the procedures we take to protect you and your child's personal data.

If you want to discuss, correct or update you or your child's personal information you should contact the school directly. You can leave a letter at reception or send one by post to: Mrs Yvonne Lloyd.

If you want to discuss, correct or update you or your child's personal information you should contact the school directly. You can leave a letter at reception or send one by post to;

Mrs Yvonne Lloyd
Data Protection Lead Contact
Gloucester Academy
Painswick Road
Gloucester
GL4 6RN
01452 428800

CATEGORIES OF INFORMATION WE COLLECT, PROCESS, HOLD AND SHARE

- personal identifiers and contacts (such as name, unique pupil number, contact details and address)
- characteristics (such as ethnicity, language, and free school meal eligibility)
- safeguarding information (such as court orders and professional involvement)
- special educational needs (including the needs and ranking)
- medical and administration (such as doctors information, child health, dental health, allergies, medication and dietary requirements)
- attendance (such as sessions attended, number of absences, absence reasons and any previous schools attended)
- assessment and attainment (such as key stage 1 and phonics results, post 16 courses enrolled for and any relevant results)
- behavioural information (such as exclusions and any relevant alternative provision put in place)

WHY WE USE THIS DATA & RETENTION

The Greenshaw Learning Trust collects and holds personal information relating to our students and may also receive information about them from their previous school, local authority and / or the Department for Education (DfE). The personal data collected is essential for the schools to fulfil their official functions and meet legal requirements. We use this personal data to:

- support learning
- monitor and report on progress
- provide appropriate pastoral care
- assess the quality of our services
- keep children safe (emergency contacts, food allergies)
- to meet the statutory duties placed upon us by the Department of Education
- to comply with the law about sharing personal data
- provide a managed learning environment
- provide a Communication Management Platform (to send communication to parents by email and text)
- to provide EPOS (electronic point of sale service provider for cashless catering)

This information will include contact details, national curriculum assessment results, attendance information, any exclusion information, destination (where students go after they leave us) and personal characteristics such as ethnic group, any special educational needs as well as relevant medical information. We will also use photographs of students in accordance with the permissions indicated by parents/students on the student registration form.

For students enrolling for post 14 qualifications, the Learning Records Service will give us the unique learner number (ULN) and may also give us details about your learning or qualifications.

OUR LAWFUL BASIS FOR USING THIS DATA

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing student information are:

- The Greenshaw Learning Trust is under a legal obligation to collect the information or the information is necessary for us to meet legal requirements imposed upon us such as our duty to safeguard students.
- It is necessary for us to hold and use this information for the purposes of our functions in providing schooling and so we can look after our students. This is a function which is in the public interest because everybody needs to have an education. This means we have real and proper reasons to use your information.
- We will not usually need your consent to use your child's information. However, if at any time it appears to us that we would like to use the personal data in a way which means that we would need your consent or your child's consent then we will explain to you what we want to do and ask you for this consent. This is most likely to be where we are involved in activities which are not really part of our job as a Trust but we are involved because we think it would benefit our students. If you give your consent, you may change your mind at any time. If we think that your child will not understand what we are asking then we will ask you instead. Usually, we will involve parents even if we feel the child can make their own decision.

HOW WE COLLECT AND STORE THIS DATA

We collect student information via student registration forms and Common Transfer Files (from the Local Authority or previous schools attended) through secure file transfer.

Student data is essential for the schools' operational use. Whilst the majority of student information provided is mandatory, some of it is requested on a voluntary basis. In order to comply with the data protection legislation, we will make it clear at the point of collection whether there is a legal requirement for you to provide it, whether there is a legal requirement on the Trust to collect it. If there is no legal requirement then we will explain why we need it and what the consequences are if it is not provided and what you need to do if you do not want to share this information with us.

Personal data is stored in line with our Data Retention Policy. A copy of this is available on the GLT website. We maintain a visitor management system to store personal information about all visitors. The information contained in this file is kept secure and is only used for purposes directly relevant to work with the school.

When this information is no longer required, we will delete your information in accordance with our Data Retention Policy.

Biometric Data

Greenshaw Learning Trust can use your information as part of an automated (i.e. electronically operated) recognition system. This is to allow access to the cashless catering system. The information that is used is referred to as 'biometric information'. This data will only be processed once we have

obtained appropriate consent. For further information in relation to this, please see our Biometric Data Usage Procedure.

DATA SHARING

We routinely share student information with:

- Schools
- Local Authorities
- Youth Support Services (students aged 13+)
- The Department of Education (DfE)
- Assessment Tracking software providers
- Disclosures connected with SEN support – Local Authority services, health services, primary / other schools if necessary
- CAMHS
- School Counsellor
- School Nurse
- NHS
- WONDE/Arro CMS
- WONDE/Behaviour Three Point Zero
- WONDE/Copyright Licensing Agency
- WONDE/Cygnnet IT
- WONDE/Department for Education
- WONDE/FFT Education
- WONDE/Hegarty Maths
- WONDE/Renaissance Learning
- WONDE/Seneca
- WONDE/Softlink
- WONDE/Sparx
- WONDE/Tassomai
- WONDE/Vision-S (Bromcom)
- 4Matrix
- Cygnnet IT
- Educare
- ParentPay
- SIMS
- SIMS Parent App
- Wonde
- Unifrog
- Edukey (Provision Map)

Why we regularly share student information

We do not share information about our students with anyone without consent unless the law and our policies allow us to do so.

It is in the vital interest of our students for personal information to be shared with the services listed above. All data is transferred securely.

Before students are old enough to understand we will ask parents to consent. We will ask for students to consent once they reach the age of 13. This is because the law requires us to ask students if they can understand. Normally, we involve parents too.

Youth Support Services

Once our students reach the age of 13, we also pass student information to our local authority and/or the provider of Youth Support Services as they have responsibilities in relation to the education or training of 13-19 year olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- Youth Support Services
- Career Advisers

A parent or guardian can object to any information in addition to their child's name, address and date of birth being passed to their local authority or provider of Youth Support Services by informing us. This right is transferred to the student once they reach the age of 16.

Data is securely transferred to the Youth Support Service.

Please see the Gloucestershire County Council Privacy Notice for more details about how data is stored and how long it is held for: Policy Retention Details

<https://www.gloucestershire.gov.uk/media/2103618/retention-schedule.pdf>

Automated Decision Making

Automated decision making takes place when an electronic system uses personal information to make a decision without human intervention. We are allowed to use automated decision making in limited circumstances.

Students will not be subject to automated decision-making, unless we have a lawful basis for doing so and we have notified you.

Department for Education

The Department for Education (DfE) collects personal data from educational settings and local authorities via various statutory data collections. We are required to share information about our pupils with the Department for Education (DfE) either directly or via our local authority for the purpose of those data collections, under regulation 5 of The Education (Information About Individual Pupils) (England) Regulations 2013.

All data is transferred securely and held by DfE under a combination of software and hardware controls, which meet the current [government security policy framework](#).

For more information, please see 'How Government uses your data' section.

Local Authorities

We may be required to share information about our students with the local authority to ensure that they can conduct their statutory duties under

- the [Schools Admission Code](#), including conducting Fair Access Panels.

RIGHT OF ACCESS, CORRECTION, ERASURE AND RESTRICTION

Under GDPR, parents and students have the right to request access to information about them that we hold. If you want to request information, please see our Subject Access Request Procedures, for the procedures we take. We may need to request specific information from you to help us confirm your identity and ensure your right to access the information (or to exercise any of your other rights).

If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office at <https://ico.org.uk/concerns/>

For further information on how to request access to personal information held centrally by DfE, please see the 'How Government uses your data' section of this notice.

SECURITY

We have put in place measures to protect the security of your information (i.e. against it being accidentally lost, used or accessed in an unauthorised way). In addition, we limit access to your personal information to those third parties who have a business need to know.

You can find further details of our security procedures within our Data Breach Procedure and our Cyber Security Procedure, which can be found on the GLT website.

It is important that the personal information we hold about you is accurate and current. Please keep us informed if your personal information changes during your working relationship with us.

RIGHT TO WITHDRAW CONSENT

In the limited circumstances where you may have provided your consent to the collection, processing, and transfer of your personal information for a specific purpose, you have the right to withdraw your consent for that specific processing at any time. To withdraw your consent, please contact Mrs Yvonne Lloyd. Once we have received notification that you have withdrawn your consent, we will no longer process your information for the purpose or purposes you originally agreed to, unless we have another legitimate basis for doing so in law.

We hope that Mrs Lloyd can resolve any query you raise about our use of your information in the first instance.

We have appointed a data protection officer (DPO) to oversee compliance with data protection and this privacy notice. If you have any questions about how we handle your personal information which cannot be resolved by Mrs Lloyd, then you can contact the DPO on the details below:

Data Protection Officer: Judicium Consulting Limited

Address: 72 Cannon Street, London, EC4N 6AE

Email: dataservices@judicium.com

Web: www.judiciumeducation.co.uk

Lead Contact: Craig Stilwell

How Government uses your data

The student data that we lawfully share with the DfE through data collections:

- underpins school funding, which is calculated based upon the numbers of children and their characteristics in each school.
- informs 'short term' education policy monitoring and school accountability and intervention (for example, school GCSE results or Pupil Progress measures).
- supports 'longer term' research and monitoring of educational policy (for example how certain subject choices go on to affect education or earnings beyond school)

Data collection requirements

To find out more about the data collection requirements placed on us by the Department for Education (for example; via the school census) go to

<https://www.gov.uk/education/data-collection-and-censuses-for-schools>

The National Pupil Database (NPD)

Much of the data about pupils in England goes on to be held in the National Pupil Database (NPD).

The NPD is owned and managed by the Department for Education and contains information about pupils in schools in England. It provides invaluable evidence on educational performance to inform independent research, as well as studies commissioned by the department.

It is held in electronic format for statistical purposes. This information is securely collected from a range of sources including schools, local authorities and awarding bodies.

To find out more about the NPD, go to

<https://www.gov.uk/government/publications/national-pupil-database-user-guide-and-supporting-information>

Sharing by the Department for Education

The law allows the Department to share pupils' personal data with certain third parties, including:

- schools
- local authorities
- researchers
- organisations connected with promoting the education or wellbeing of children in England
- other government departments and agencies
- organisations fighting or identifying crime

For more information about the Department's NPD data sharing process, please visit:

<https://www.gov.uk/data-protection-how-we-collect-and-share-research-data>

Organisations fighting or identifying crime may use their legal powers to contact DfE to request access to individual level information relevant to detecting that crime. Whilst numbers fluctuate slightly over time, DfE typically supplies data on around 600 pupils per year to the Home Office and roughly 1 per year to the Police.

For information about which organisations the Department has provided pupil information, (and for which project) or to access a monthly breakdown of data share volumes with Home Office and the Police please visit the following website:

<https://www.gov.uk/government/publications/dfe-external-data-shares>

How to find out what personal information DfE hold about you

Under the terms of the Data Protection Act 2018, you are entitled to ask the Department:

- if they are processing your/your child's personal data
- for a description of the data they hold about you/your child
- the reasons they're holding it and any recipient it may be disclosed to
- for a copy of your/your child's personal data and any details of its source

If you want to see the personal data held about you by the Department, you should make a 'subject access request'. Further information on how to do this can be found within the Department's personal information charter that is published at the address below:

<https://www.gov.uk/government/organisations/department-for-education/about/personal-information-charter>

To contact DfE: <https://www.gov.uk/contact-dfe>

Contact

We have appointed a data protection officer (DPO) to oversee compliance with data protection and this privacy notice. If you have any questions about how we handle your personal information which cannot be resolved by the school, then you can contact the DPO on the details below: -

Data Protection Officer: Judicium Consulting Limited

Address: 72 Cannon Street, London, EC4N 6AE

Email: dataservices@judicium.com

Web: www.judiciumeducation.co.uk

Lead Contact: Craig Stilwell

Last Updated

We may need to update this privacy notice periodically so we recommend that you revisit this information from time to time. This version was last updated 16 Dec 2022.